

# DUDLEY'S EARLY HELP NINE STAGE PROCESS

## OUR 9 STEP 'EARLY HELP PROCESS'

We work with our partners, using a strong multi-agency and community-based approach, with the child at the centre.

### 1 WE NOTICE HELP MAY BE NEEDED

1. A professional identifies that a child, young person or family may need help.



### 2 WE HAVE THE RIGHT CONVERSATION

2. The professional talks to the child and family member or carer to try to understand the issue.



### 3 WE UNDERSTAND AND RESPOND

3. Once the professional understands the problem better they check Dudley's Threshold Guidance and decide the level of need and response required.



### 5 WE IDENTIFY THE RIGHT SUPPORT

5. The Family Centre staff receive the assessment and review to make sure it meets the Early Help Threshold, and consent to share information has been gained.



### 4 WE COMPLETE AN EARLY HELP ASSESSMENT (FOR LEVEL 3)

4. For all children and families, who meet level 3, the professional completes an Early Help Assessment (EHA) with their consent, and continues to support the family.



The Early Help Enabler is available at any stage if required.

### 6 WE DECIDE THE NEXT ACTIONS WITH OUR PARTNERS

6. At the Multi-Agency Action meeting the Lead Professional for the family is confirmed, and the next actions are agreed.



### 7 WE AGREE THE EHA WITH THE CHILD AND FAMILY

7. The Lead Professional updates the Early Help Assessment and agrees it with the child and family.



### 8 WE CREATE AND IMPLEMENT THE EARLY HELP SUPPORT PLAN

8. The Lead Professional creates an Early Help Support Plan, in partnership with the family and relevant agencies, setting out the support the family will receive.



### 9 WE COMPLETE THE PLAN AND PROVIDE ON-GOING SUPPORT

9. When all the actions in the Plan are completed and the needs have been met, it is agreed that Early Help is no longer needed and the Family Centre is notified by the lead professional.

## OUR PLEDGE

We will make every contact count.

We will listen to you and not judge you.

We will 'work with' you - and not 'do to you.'

Our assessments will be uncomplicated and robust.

We will give you one point of contact.

We won't pass the buck.

We will take care of your information.